





### **Your Website**

### Why is this important?

By making your website look welcoming and trustworthy to visitors, you'll see traffic to your website increase and an improvement in the number of new business leads.

Your website content should communicate your business's brand promise and help visitors to remember your messages. By ensuring your website is easy to read, easy to navigate and makes it easy to 'find out more', you'll be in the best possible position to kick-off your ongoing digital marketing strategy.

# Tip!

Over 90% of potential customers search online when they need goods or services. Your website is a showcase for your business. It needs to reflect your professionalism and inspire trust in potential customers.

#### **Website Content:**

### Website Functionality:

Works well on mobile	
Easy to navigate	
SSL Certificate	
Site speed - loads quickly	

Score 15





## **Your Online Visibility**

### Why is this important?

Google is the most visited website in the world and if your website can't be found easily, you will be missing out.

By getting your business ranking on page one in Google for as many search terms as possible, your website will generate more enquiries and sales.

92% of searchers will pick a business on the first page of search results. (Source: SEO Expert)

SEO takes time but delivers trusted 'organic' Google ranking positions. Google Ads can deliver quick wins in very competitive market places.

# Tip!

Bluehoop has a audit tool that can give you a FREE mini overview of SEO errors. **Click here** or follow the QR code.



### Organic (SEO): Keyword / search term plan Google page 1 for 5 to 10 keywords Meta titles on all pages Meta descriptions on all pages Alt tags on all images Optimised landing pages Quality inbound links Fix SEO errors on website Strong score on PageSpeed Insights Google Ads (PPC & Remarketing): Active Google Ads account Remarketing campaign in place Negative keywords up-to-date Regular reviews & bid adjustments Ad split testing **Google My Business:** Company description, images & details

Score: 17

Customer reviews





### **Your Social Media Platforms**

### Why is this important?

Social media has become an essential part of many businesses' marketing strategy. Social media helps businesses to connect with potential customers, increase brand, service and product awareness, whilst also increasing enquiries and sales.

With an estimated 53 million active social media users in the UK, social media can help to develop loyalty and people discover your business.

Social media platforms your business should consider include: LinkedIn, Facebook, Twitter, Instagram, TikTok, Pinterest and YouTube.

# Tip!

It's difficult to find the time to update all social platforms, so focus your efforts on those that are used most by your target customers. Identify your goals, find your audience and choose the platforms that will give the best ROI.

#### LinkedIn:

Company page & completed profile Personal profile Professional headshot photo Engaging headline Recommendations Regular updates Facebook: Business page Company logo Opening times Regular updates Facebook Ads Facebook Pixel installed on website Twitter: Business profile

Score: 17

Follow potential customers/influencers

Using relevant hashtags Interact with customers



## Your Marketing Material & Customer Opportunities

### Why is this important?

Building trust amongst your potential customers is extremely important, but it won't happen unless you really understand their values and requirements.

It's important to develop an effective brand which resonates positively with your target audience, with the aim of converting them into customers.

Using your branding consistently throughout everything you do helps potential customers remember your business when they are ready to seek out your services or products.

# Tip!

Developing a marketing plan will provide your business with a strategy to reach your target customers and give you a clear road map of marketing activities.

# Branding & design: Professionally designed

Professionally designed logo	
Brand guidelines	
Trademarks	
Business cards, letterheads	
Professional email (not Hotmail or Gmail)	
Email signatures - call to action	
Elevator pitch	
Vehicle livery	
Brochures - trackable QR Codes/CTAs	
Leaflets/whitepapers	
Signs, roll-up banners, exhibition signs	
Direct mail (or e-newsletters)	

#### **Opportunities:**

Repeat purchasing	
Upselling/cross-selling	
Talk to customers to improve messaging	
Customer feedback to improve products	
Special offers/promotions	

Score: 17





# Local Marketing Opportunities (Wharfedale/Airedale)

### Why is this important?

Locally owned companies have a ready-to-go customer base right on their doorstep. Larger regional or national businesses often overlook the loyal customers in their local area.

In the Aire & Wharfe valleys there are numerous business support organisations offering free opportunities (membership is sometimes required), that can help your business be found by more local customers.

Look for opportunities to include your business in a local online directory, or share your news story online or in local press.

# Tip!

When you share your business news story, many online publishers will also share it on social media. This substantially increases the number of people who will learn about your business.

Local business directory opportunities:	
Discover Ilkley	
Ilkley Business Forum	
LoyalFree - local business advertising app	
Buy in Otley	
Skipton Chamber of Commerce	
Discover Keighley	
Local news websites:	
Ilkley Gazette	
Keighley News	
Craven Herald	
The Telegraph & Argus	
Yorkshire Post	
Ilkley Chat (website & Facebook group)	
Ilkley Bid	
Discover Ilkley	
Rombalds Radio	

Score: 15







### **Your Total Score**

Use our checklist to find your marketing score. Remember to review your score every month as

Date:	
Website:	/15
Online Visibility:	/17
Social Media:	/17
Materials/Customers:	/17
Local Opportunities:	/15
Total Score:	/81

## Want to improve your score?

always happy to provide FREE advice.

We deliver website design & marketing created to be affordable for businesses of all sizes.

Can we help your business?

Call us on **01943 968262** or send an email to info@bluehoop.co.uk

Alternatively **click here** (or follow the QR code arrange a FREE 30 minute consultation call.

